



Culinary Alpine Walk – Conditions of Participation & Data Protection

Booking Conditions

By booking the Culinary Alpine Walk for one of the dates set by the organizer, the specified number of spots will be reserved for the guest.

The price per person is € 70.

The booking is only considered confirmed once the full amount has been paid to the KTVB Bad Gastein.

The invoice for the Culinary Alpine Walk will be sent to the guest via email, by post, or handed over in person after the booking.

If the KTVB Bad Gastein does not receive the payment or payment confirmation up to 5 days before the Culinary Alpine Walk, the reserved spots will be forfeited

Data Protection Notice

The personal data you provide for participation in our events will be used exclusively by the data protection officer, the Bad Gastein Tourist Association, for the purpose of organizing the event you have selected. Your data will only be shared with third parties (e.g., event organizers) if it is strictly necessary for the execution of the event. The legal basis for processing your personal data is the performance of a contract in accordance with Article 6 (1) (b) of the GDPR. There is no legal or contractual obligation to provide personal data. Failure to provide the data will result in the inability to participate in our events. Your personal data (first name, last name, address, email, phone number, and accommodation details) will be stored by us for as long as necessary to fulfill the purpose of processing (event execution), and will be deleted no later than after 3 years (retention period to defend against potential legal claims based on our legitimate interest in accordance with Article 6 (1) (f) of the GDPR). Any information regarding allergies and food intolerances, if the event includes catering, will be deleted immediately after the event has concluded. The legal basis for processing your health data is your consent given during the registration process in accordance with Article 9 (2) (a) of the GDPR. You have the right to request access, correction, deletion, restriction, and objection to the processing of personal data, as well as the right to data portability. Additionally, you have the right to lodge a complaint with the supervisory authority: Austrian Data Protection Authority, Wickenburggasse 8-10, AT-1080 Vienna, Email: dsb@dsb.gv.at.

Cancellation

The Culinary Alpine Walk takes place in all weather conditions. However, if the event cannot take place due to force majeure, guests will be informed by the KTVB at least one day before the walk. In this case, guests will have the option to reschedule their booking to another date (if there are enough available spots) or receive a refund.



Number of Participants

The maximum number of participants per event is 12 people. If the number of registrations exceeds the available spots, they will be placed on a waiting list in the order in which they were received. Guests will be informed immediately about this.

The minimum number of participants per event is 4 people. If this number is not reached, the organizer reserves the right to cancel or reschedule the event up to 3 days before the scheduled start.

Cancellation Policy

In the event of cancellations by the guest between the 14th day before the Culinary Alpine Walk and the day of the event, the guest is required to pay the following cancellation fees:

- Up to 2 weeks before the Culinary Alpine Walk: free cancellation
- 13 days to 1 day before the Culinary Alpine Walk: 20% of the total amount
- 1 day before the Culinary Alpine Walk: 100% of the total amount

If a guest books the Culinary Alpine Walk between 13 and 2 days before the event, the booking can be canceled free of charge within 24 hours.

Liability

The organizer assumes no liability during the event. Performance disruptions due to weather or other factors beyond the organizer's control are not eligible for compensation. In case of non-utilization of services due to early return or other compelling reasons, the participant has no right to a refund.

Program changes

The organizer reserves the right to alter the program due to reasons such as bad weather, avalanche risk, unfavorable conditions, or the participants' physical condition. Final decisions will always be made on-site.